

*R2.00 “early bird”
registration credit*

Terms & Conditions



"EARLY-BIRD REGISTRATION" PROMOTION TERMS AND CONDITIONS

These Promotion Terms and Conditions apply to the "Early-Bird registration" offered by the South African National Roads Agency (SOC) Limited ("the Agency") and are available to all registered e-road users, subject to the conditions set out below. These Promotion Terms and Conditions are available on request at the various e-toll Customer Service Outlets, the e-toll Call Centre (0800 726 725) or the e-toll website (www.sanral.co.za).

The General Terms and Conditions applicable to all registered e-road users, shall also apply (please visit www.sanral.co.za for the General Terms and Conditions). If there is any conflict between the General Terms and Conditions and these Promotion Terms and Conditions, then the General Terms and Conditions will take priority over the provisions of these Promotion Terms and Conditions.

The user should read these Terms and Conditions carefully and pay special attention to all the terms printed in bold. If the user does not understand any of these Terms and Conditions, the user should contact the e-toll Call Centre at 0800 726 725 or visit his nearest e-toll Customer Service Outlet.

1. Promotion

- 1.1. From 15 February 2012 up to and including the 14th calendar day before the toll commencement date ("TC-14"), all registered e-road users shall qualify for a registration credit ("registration credit") of R2.00 (Two Rand) per month or part thereof, applicable to the initial (see 2.1) payment of R50.00 (Fifty Rand) paid by the user into his e-toll account.
- 1.2. The registration credit shall be applicable to:
 - 1.2.1. Users that have registered prior to 15 February 2012, the credits will be calculated from the 15 February 2012 to TC-14; or
 - 1.2.2. Users that have registered on or after 15 February 2012, the credits will be calculated, from the date of registration to TC-14.
- 1.3. In the case of Bakwena e-road users', the registration credit shall only apply to those users that have paid an Initial Payment of R50.00 (Fifty Rand) into the user's e-toll account. For the sake of clarity, this promotion **does not** apply to Bakwena e-road users' that have not paid an initial payment into their e-toll account, and who have elected to continue using their existing e-tag.
- 1.4. In the case of a user purchasing his e-tag at an Agency approved e-tag stockist, the purchase price of R49-95 will qualify as an Initial Payment, provided that the user has registered an e-toll account.
- 1.5. **The registration credit shall be credited to the user's e-toll account after the toll commencement date for the purposes of e-toll transactions only.**

2. Special Conditions

- 2.1. **The Promotion is only available to users' that have made an initial payment of R50.00 (Fifty Rand) upon registration, into his e-toll account and does not apply to any account top-up's made.**
- 2.2. **The Promotion shall be available only once per VLN. For the sake of clarity, a user shall not be allowed to close his e-toll account, and subsequently re-open an e-toll account against the same VLN in order to have the registration credit apply.**
- 2.3. **If a user closes his e-toll account at any time before the toll commencement date, the user shall lose his entitlement to the registration credit.**
- 2.4. **If a user closes his e-toll account after the toll commencement date, the usual e-toll account closing procedures, e-toll account refund procedures as well as the refund time periods set out in the General Terms and Conditions shall apply. In this case, the user will be refunded the credit balance on his e-toll account, after all outstanding toll transactions and any other fees and charges that may be applicable, such as the lost e-tag replacement fee, has been settled.**

3. General

- 3.1. **By registering as a registered user, the user hereby acknowledges and accepts that the Agency may, on written notice to the user, amend and/or update these Promotion Terms and Conditions from time to time and that the user agrees to be bound by the Promotion Terms and Conditions as amended and/or updated.**
- 3.2. All queries, comments or complaints relating to the Promotion must be referred to the Agency's e-toll Call Centre (0800 726 725), any e-toll Customer Service Outlets or the e-toll website (www.sanral.co.za) within 30 (thirty) days of the toll commencement date.



Operated by



The Electronic Toll Equipment and e-tags have been approved by the Independent Communications Authority of South Africa (ICASA) under Type Approval numbers TA-2008/27 and TA-2011/571. e-tags are available at SANRAL appointed outlets / stockists only.