

Instructions Motorcycle

Warning: *the pouch has an extremely strong magnet within the lining.*

- Pacemakers may be damaged or switched to "TEST MODE" in the presence of strong magnetic fields.
- Magnetic fields can damage or affect electrical or battery operated items.
- Handle with care as the two magnets can snap together with enough force to break a finger or shatter the magnet on impact.

welcome

Thank you for
obtaining your e-tag.

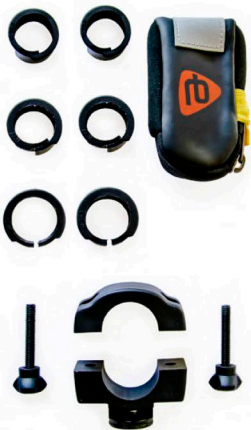
The information in this manual
will help you to fit your e-tag
onto your motorcycle and register.

Package Contents

1 x Pouch with integrated magnet

1 x Adjustable handle bar bracket
(and screws)

6 x Sizing spacers



For Terms & Conditions, please visit www.sanral.co.za

getting started

Please register your e-tag and your e-toll account by simply:

- Visiting your nearest e-toll ***Customer Service Outlet,****

or
- Logging onto the e-toll Customer Service website at ***www.sanral.co.za,***

or
- Contacting the e-toll Call Centre at ***0800 726 725***

**Contact the e-toll Call Centre or visit www.sanral.co.za to obtain the list of locations.*

what you need to register

When registering your e-toll account, please provide the following:

- Proof of *identification* (ID, passport or driver's licence).
- Physical and postal *addresses*.
- *Contact details*, including cell phone, landline, fax number and/or e-mail address.
- *Account payment details*: either cash, bank account or credit card details.
- *Motorcycle licence plate number*.
- The *make and model* of your *motorcycle*.
- *Customer Account ID Card number*, or *e-tag barcode number* located on the side of the e-tag.

types of e-tags

The motorcycle pouch caters for the following type of e-tags.

The following types of e-tags can be used in the pouch:

e-tag type 1



Should you change your e-tag registration from a motorcycle to a vehicle, you may collect a vehicle bracket from your nearest e-toll Customer Service Outlet.

e-tag type 2



The Electronic Toll Equipment and e-tags have been approved by the Independent Communications Authority of South Africa (ICASA) under Type Approval numbers TA-2008/27 and TA-2011/571. e-tags are available at SANRAL appointed outlets / stockists only.

inserting your e-tag unit

To ensure your e-tag works correctly, please read the following instructions carefully before installing your e-tag.



- Insert your e-tag into the magnetic pouch with the reverse side (this is the side where slots have been provided for insertion of the bracket) facing away from the magnet inside the pouch and the 'e' logo of the e-tag facing towards the magnet. The magnet can be felt as a round object woven inside the backside of the pouch.
- When inserting the e-tag into the pouch, ensure that the bracket slots are on the side of the zip.
- Close the zip to maintain a water resistant seal. Ensure that you tuck the zip tab into the yellow elastic pocket.

fitting your e-tag motorcycle bracket

The magnetic pouch has two installation options

1. Fuel Tank (*Option 1*), or
2. Handle Bar (*Option 2*).

Option 1

Fuel Tank Installation

- Place the pouch with your e-tag on the fuel tank as shown in the picture.
- For optimum performance it is important that there must be no interference from the handle bars, mirrors or your body preventing the overhead gantry scanners from reading your e-tag inside the pouch.
- Note: when placing the pouch on a metal part of the motorcycle, no handle bar bracket is required.

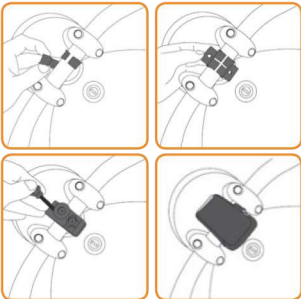


Option 2

Handle Bar Installation



- The e-tag pouch can be mounted to the handle bars by using the clamp system which includes an adjustable handle bar bracket and the sizing spacers. (Two of three different sized spacers are provided to accommodate the various handle bar diameters).
- Apply the sizing spacers to the bar to ensure that the bracket can be fastened properly. Position the bracket to gain maximum exposure to the overhead gantries.
- If you are using the handle bar bracket you may be required to move items on the handle bar to make room for the bracket.
- Dismantle the bracket and place the lower half to the underside of the handlebars.
- Place the upper half of the bracket on top of the lower piece and secure it in place with the screws provided, using a screwdriver. Ensure the bracket slants forward toward the front of the motor-cycle as this guarantees clearer communication with the overhead gantries.



Handle Bar Installation (continued)



- Place the magnetic side of the pouch on the bracket. When attaching the pouch to the bracket, handle with care as the bracket and pouch may 'snap' together with enough force to break a finger or shatter the magnet on impact.
- Avoid long periods of exposure to the sun and rain. Over-heating or moisture may deteriorate the life of the battery within your e-tag.
- To prevent theft or damage, do not leave your e-tag on the motorcycle while it is parked.

what do the beeps mean?

The e-tag will beep when the motorcycle passes under a toll gantry.

The beep(s) communicate the following:

1 beep



The transaction was successful.

2 beeps



Funds on your e-toll account are low and you need to top up.

4 or no beeps



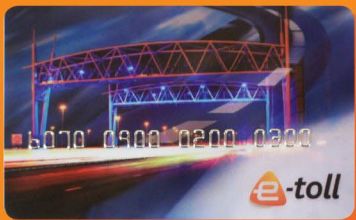
Contact the e-toll Call Centre or go to your nearest Customer Service Outlet.



customer account ID card

Your ***Customer Account ID Card*** is uniquely linked to the e-tag allocated to your motorcycle. For ease of identification, the ***motorcycle licence plate number*** should be recorded in the space provided on the back of your Customer account ID card.

Use your ***Customer Account ID Card*** to ***identify your e-toll account*** when visiting an e-toll Customer Service Outlet, contacting the e-toll Call Centre, visiting the website or when topping up your e-toll account.



Lost or damaged e-tag
or Customer ID card

It's important to ***report damaged, lost or stolen e-tags and Customer Account ID Cards***. Please go to an e-toll Customer Service Outlet, visit the website, or call our Call Centre when doing so.

A replacement can be collected at your nearest e-toll Customer Service Outlet.

For replacement fees, please visit the e-toll website at ***www.sanral.co.za***.

Contacting us

To obtain more information about your e-tag or e-toll account:

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- Log onto the e-toll Customer Service website at ***www.sanral.co.za.***
- Contact the e-toll Call Centre at ***0800 726 725***
- * Call the ***e-toll Call Centre*** to obtain a list of locations or visit ***www.sanral.co.za.***



Operated by



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